



We have already seen what artificial intelligence assistants are and what they are used for. Also, we saw that Globant Enterprise AI allows working with different types of assistants.



Now let's see how to create a chat assistant. Our goal is to build an assistant to help us by returning a good description for a certain product that we indicate.

	Chat	Assistant						
		Citobert.> Enterprise Al	Assistant Editor		Projec	t Training_Project (Training)	• •	
		PROJECT OPTIONS	New Assistant			LLM Settings		
		n Dashboard	Prompt	UserInput		Provider		
		扫 Assistants	Complete your text prompt	Test your prompt here		OpenAl 👻		
		Q RAG Assistants				gpt-4.1		
		Prompt Files				Temperature		
		3 Requests				0.10		
		🔎 Api Tokens				Max output Tokens		
		Secrets				2048		
		tet Members		Response		File Upload		
		Roles		neppose				
		Playground				Security Guardrails		
		🌰 The Lab				Prompt Injection	0	
		ORGANIZATION OPTIONS				Input Moderation Assistant Output		
		Y Projects						
		General dashboard						
		2nd Members						
		🔎 Api Tokens						
		Settings		*	h			
0								

We enter the platform, select the project we are going to work on, and below the menu options we select Assistants... and choose Create Chat Assistant.

Here we must complete the required information:

First we are going to define the Prompt, the message. In this sector, we must indicate the initial message or context so that the assistant knows what its function is and what is expected as a possible result.

As we have already said, our goal is to create an assistant that will return a good description for a certain product that is given to it.

Therefore, we define a simple and clear enough prompt to make the objective understandable. Although we are indicating it in English, it could be in another language.

We indicate that this is an assistant specialized in Marketing. We say:

The user proposes the name of a product and the expected response is a description of the product that does not exceed 100 characters. For example, if the input is "Chair", the expected response is "Chair is a seat with back support, usually with four legs, that fits only one person".

	Chat Assistant					
	Giobant > Enterprise Al	Assistant Editor		Project	Training_Project (Training)	
	PROJECT OPTIONS	New Assistant			LLM Settings	
	Dashboard	Prompt	UserInput		Provider	
	🚝 Assistants	Complete your text prompt	Test your prompt here		OpenAl ~	
	Q RAG Assistants				gpt-4.1	
	Prompt Files				Temperature	
	3 Requests				0.10	
	🔎 Api Tokens				Max output Tokens	
	📤 Secrets				2048 File Upload	
	ter Members		Response			
	Roles		nagyanan			
	💬 Playground				Security Guardrails	
	🌰 The Lab				Prompt Injection	
	ORGANIZATION OPTIONS				Input Moderation	
	ST Projects					
	Ceneral dashboard					
	2 <u>e1</u> Members					
	🔎 Api Tokens					
	🗘 Settings		A	4		
0						[5]

Once the prompt has been stated, we check the LLM settings:

- Artificial Intelligence Provider. We leave OpenAI, which is the default value.
- Model, which, although we also leave the default value, corresponds to the specific artificial intelligence model that will be used to return the text.
- Temperature. Here we must consider that this value determines the level of randomness of the response. A value of zero does not ensure that the response is always the same, and tends to give a similar response in each case. We also leave the default value.
- Finally, the maximum length sets the maximum number of tokens to be returned at the end of the generated text, depending on the chosen artificial intelligence model.

Globant.) Enterprise Al	Assistant Editor			Training_Project (Training)	• 0
PROJECT OPTIONS	New Assistant		LLM Settings		
n Dashboard	Prompt	User Input		Provider	
語 Assistants	You are a marketing assistant. The user suggests a product name, and the expected response is a product description of no more than 100 characters.	. Test your prompt here		OpenAl 👻	
Q RAG Assistants	For example, if the input is "Chair," the expected response is "A chair is a seat with a backrest, usually with four legs, and that only fits one person."			Model	
Prompt Files				Temperature	
D Requests				0.10	
🔎 Api Tokens				Max output Tokens	
Secrets				2048	
44 Members				File Upload	
and Roles		Response			
Playground				Security Guardrails	
🎃 TheLab				Prompt Injection	
ORGANIZATION OPTIONS				Input Moderation Assistant Output	
Projects					
🗠 General dashboard					

Ok. We will now test our wizard.

We are going to ask for a description for the product "Mirror". Therefore, we enter "Mirror" in the user input, and click on Test.

As an answer, we obtain that the mirror is a reflective surface that allows us to see our own reflection.

Perfect! That's an appropriate response.

Clobert > Enterprise Al	Prompt	User Input	Provider	
	You are a marketing assistant. The user suggests a product name, and the	Ball	OpenAl 👻	
PROJECT OPTIONS	expected response is a product description of no more than 100 characters. For example, if the input is "Chair," the expected response is "A chair is a		Model	
n Dashboard	seat with a backrest, usually with four legs, and that only fits one person."		gpt-4.1 ~	
E Assistants			Temperature	
Q RAG Assistants			0.10	
			Max output Tokens	
Prompt Files			File Upload	
C Requests		A Response		
🔎 Api Tokens		The ball is a round object used in various sports and games, typically made		
Gecrets		of rubber or leather.	Security Guardrails	
2nd Members			Prompt Injection	0
Roles		I	Input Moderation	
playground			Assistant Output	
🌰 The Lab				
ORGANIZATION OPTIONS				
Y Projects				
General dashboard				

Now let's try a description for "Ball", so in the input we indicate "Ball", and click on Test.

As an answer we get "Ball is a round object typically made of rubber or leather, used in various sports and games".

Perfect too! What if we enter "GeneXus'? Let's try...

It tells us that "GeneXus is a powerful software development platform that enables rapid application development on multiple platforms".

Media Player				-
Enterprise Al	Prompt	User Input	OpenAl ~	
PROJECT OPTIONS	You are a marketing assistant. The user suggests a product name, and the expected response is a product description of no more than 100 characters. For example, if the input is "Chair," the expected response is "A chair is a	GeneXus	OpenAl ~	
n Dashboard	seat with a backrest, usually with four legs, and that only fits one person."		gpt-4.1 ~	
	Assistant Details		Temperature	
🖽 Assistants	Assistant Details		0.10	
Q RAG Assistants			Max output Tokens	
Prompt Files	Assistant Information		2048	
⑦ Requests	Name *		File Upload	
👂 Api Tokens	MarketingAssistant			
	Description			
Secrets	(optional) Describe here the purpose for this assistant		Security Guardrails	
Members			Prompt Injection	
20 Roles			Input Moderation	
Playground	loon		Assistant Output	
ithe Lab	+ Add files			
ORGANIZATION OPTIONS				
🚏 Projects	CONFIRM CANCEL			
General dashboard		/	d	

Very good! We achieved the objective, so we saved it.

We click on Save, and indicate an appropriate name for our assistant. We enter "MarketingAssistant".

Optionally, we can also enter a brief description, and select a representative icon. We confirm, and the assistant is created.

Media Player	Automatic Barrier		Project Training Project (Training) +	
Enterprise Al	Assistant Editor	Assistant Editor		
PROJECT OPTIONS	MarketingAssistant (Revision: 1)		LLM Settings	
n Dashboard	Prompt	User Input	Provider	
🗄 Assistants	You are a marketing assistant. The user suggests a product name, and the expected response is a product description of no more than 150 characters,	Test your prompt here	OpenAl 🗸	
Q RAG Assistants	along with the average cost of that product in dollars. For example, if the input is "Chair," the expected response is "A chair is a seat with a backrest,		Model	
Prompt Files	usually with four legs, and that only fits one person. The average cost is \$50.1			
3 Requests			Temperature 0.10	
			Max output Tokens	
			2048	
Secrets			File Upload	
Members			*	
Roles				
Playground			Securit	
🌰 The Lab			Prompt Injection	
			Input Moderation	
ORGANIZATION OPTIONS			Assistant Output	
Y Projects				

It may happen that later on we need to modify something in the definition of this assistant, either in the settings or in the prompt. Let's suppose that we need to ask our assistant to return not only the description of the product but also its average cost in dollars.

So we edit the assistant's prompt and modify it, indicating now that:

This is an assistant specialized in Marketing. The user proposes the name of a product and the expected response is a description of the product that does not exceed 150 characters, along with the average cost of that product in dollars. For example, if the input is "Chair", the expected response is "Chair is a seat with back support, usually with four legs, that fits only one person. The average cost is \$50".

Let's try it. We type in "Pencil" and click on Test.

The result is that the pencil is a writing device with a thin cylindrical core of graphite enclosed in a wooden cylinder. It is used for drawing or writing. The average cost is \$0.50.

	Chat Assistant							
	Ciobant > Enterprise Al	MarketingAs	sistant Assistar	nt			Project Training_Pr	oject (Training)
	PROJECT OPTIONS	Revision Id	1 Revision Name -	Provider Name 👻	Model Name 👻	Model Type 👻	Time Stamp 👻	Go to list of Assistants
	n Dashboard		2 2	openai	gpt-4.1	Chat	06/20/25 03:54 PM 🖋 EDIT/TEST	SET AS ACTIVE
	記 Assistants		1 1	openai	gpt-4.1	Chat	06/20/25 03:35 PM 🖋 EDIT/TEST	
	Q RAG Assistants	Page 1 of 1						$ \langle \rangle \rangle$
	Prompt Files							
	D Requests							
	🔎 Api Tokens							
	Secrets							
	Members							
	228 Roles							
	Playground							6
	🏟 The Lab							
	ORGANIZATION OPTIONS							
	Y Projects							
	General dashboard							

Good! That's an appropriate answer, so we save, and then we have a new version of the assistant. We can save this update as a new revision or a replacement for the previous one. We indicate to save it as a new revision.

This means that from the creation of an assistant we can generate successive versions over time, and we can view them by selecting the Revisions option.

Next, we'll see how to create a RAG Assistant that allows us to chat with documents.

