



Let's create our first Agent.

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Agents		
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Agentic Processes	Create your first agent	
Nows	Salact as option to create and configure spents to	
	initiate your automation processes	
	New Agent with Iris Recommended Import Agent	
1	Let tris help you shape the perfect Al agent for gour own agent setup with a JSON file. your needs. Guick to load, mady to run.	
	Start with Iris Import Agent	
1	We can also im	port
	an Agent	
	New Agent Manually	
	Manually define every aspect of your agent — full control, no shortcuts.	
	Start from scratch	
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We access the project in the Globant Enterprise AI backoffice, and in the menu we choose The Lab.

This opens a new window in the browser to create and manage the agents associated with the selected project in the backoffice. We then see the Agents Panel. From here we can create an agent manually or in an assisted way.

Manual creation offers complete control over every detail of its configuration. We can define specific tasks, select the appropriate tools and adjust the behavior of the agent, adapting it to the current needs.

On the other hand, the creation of an agent in assisted mode offers a more agile and intuitive approach, as it is a process guided by an integrated artificial intelligence assistant. Our task is to describe what we want our agent to do and the assistant will help us configure everything we need to simplify the process and ensure an efficient operation.

OK. In this first example we choose assisted creation and click on Continue.



Our assistant is called Iris, and requests information about the purpose of the agent to be created.

We can indicate its name, the main role or function it must perform, and explain the general objective we want it to achieve.

Suppose we want to create a research and teaching assistance agent. Its role is to analyze market trends in terms of supply, structure and dynamics of online courses and training. The objective is to provide our Training team with suggestions and datadriven information in order to decide on the best offers, dynamics and strategies for online course offerings. Its name will be TrainingResearchAgent.

How to create an Agent



Once the description is entered, we press Enter, and the process of creating and configuring the Agent begins. We must now review the defined details.

Let's look at the Configuration tab. It focuses on defining the agent's identity and behavior. First, we verify that the name, role and purpose correctly reflect the instructions given to Iris. We can modify them if necessary.

In the instructions, we add that the response should be clear, professional and easy to read. We can do it manually or we can give the instruction again to the assistant.

It also provides examples of how to interact with the agent, and we suggest reviewing them to make sure they match the desired behavior.

The same goes for prior knowledge and guidelines. Iris completes these sections with relevant information.



Optionally, we can also generate an avatar image based on the agent's name and description. We ask it to generate the image. And we select it.

OK, let's take a look at the AI & Tools tab. Although the initial configuration is managed, it is always advisable to review what has been generated. We can see the selected artificial intelligence model, the reasoning strategy and the enabled tools.

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Let's move on to the JSON tab. All configuration changes are automatically reflected here, providing a structured view of your agent's configuration.

We see then that, although Iris is in charge of the initial configuration, we maintain full control over it. If adjustments need to be made, we can do this in two ways:

By directly modifying the configuration in each tab, or by consulting Iris through the chat on the left. We can describe the changes we want to make or ask specific questions. Iris can guide us through all the options and make the necessary adjustments to the agent configuration.

	Q Agents Dashboard TrainingResearchAssistant (ResearchAssistant (Resea	rch and Teaching Assistant) X		
G)	Iris // TrainingResearchAssista Show Progress ()	Configuration AI & Tools JSON	0 :	TrainingResearchAssist Show Progress Contract of the second secon
b	nt Inclobie	& Agent Details		 Stantoro UHS promotes a viorant student life with online and in- person community-building events
	5. Summarize the findings and	Agent Name* 💿	Agent Purpose* 💿	
	provide actionable recommendations for the	TrainingResearchAssistant	Agent specialized in analyzing market trends	Recommendations
٩.	Training team.		in online courses and training to provide data- driven insights for the Training team.	for Structuring an
	(temperature set to 0.3)	Agent Role ①		Online Programming
	Al Model: OpenAl GPT-40	Research and Teaching Assistant		Course:
	 Tools Used: Web Search and Web Page Scraper 			
	Outputs:	Avatar image		1. Modular Curriculum:
	List of URLs analyzed	Generate your avatar image based	on your Agent Role and Agent Purpose	can cater to different skill levels,
	 Summary of trends and insights 	If fields are empty the image will be gen		starting from basics like Scratch and moving to advanced topics like Data Science and Algorithms.
	This agent is currently in draft mode and			2. Interactive Learning:
	Let me know if you need any modifications!	Prompt*		 Incorporate live sessions and interactive discussions to engage students actively. Use a flipped
		*At least one of these fields must be filled out to	publish the agent.	classroom model where students
		Background Knowledge 🛈	Guidelines O	
	Message Iris D	You are an experienced research assistant specializing in market trends for online	1. Receive a query related to market trends in online courses and training.	Ask me a question

Once the configuration has been validated, we are ready to test the agent's behavior, so we select Run Test.

A chat window is displayed where we can interact directly with the agent, test its capabilities, evaluate the responses and make sure it is working properly.

First of all, let's ask "What is a good structure for an online programming course for high school students?"

And "What are the best platforms for teaching it?"

Once we have verified that the agent is working properly, we can publish it, so we press the Publish button.

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	 ← Globant > Enterprise AI training/TrainingProject L ✓ Agents ▲ Tools № Agentic Processes 	Agents Dashboard Agent Assistant (Analyze market trends and competitor activities) Agents General Competition Agents Agents Agents General Competition Agents Agents Agents Agents Agents General Competition Agents Agents Agents Beneral Competition A	
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Publishing an Agent allows it to appear on the Agents Dashboard, making it visible and accessible. We can edit it and also delete it.

It is important to note that if the agent uses any Tool, it must be published first. Tool drafts can be used during configuration and testing, but they must be published before including them in a published Agent.

We will elaborate on this later.

	Agents Dashboard ☆ TrainingResearchAssistant (Research and Compared Assistant)	d Teaching Assistant) Untitled Agent X	
Globant > Enterprise Al	Iris // Untitled Agent	Configuration AI & Tools JSON	
E Training/GeneXusCourse ~		Agent Details	
	Hello! I'm Iris. I'll guide you step by step to create	Agent Name* O Agent Purpose* C	k
4, Tools	your agent. First, we need to define some key details for your agent. You can specify its role and ourpose or give		
*2. Agentic Processes	It a name, and I'll help you set up the rest. Once we have that, we'll refine its knowledge and behavior.	Agent Role ©	
		Avatar image	
		Generate your avatar image based on your Agent Role and Agent Pu If fields one empty the image will be generated randomly. Generate image	rpose
		♦ Prompt*	
		*At least one of these fields must be filled out to publish the agent.	
	Message Iris	Background Knowledge O :: Guidelines O	

OK, from here we can create a new Agent, and this time we choose to do it manually. We must complete all the configuration information and tools used by the Agent.

And while we can do it manually, we also have Iris' help. We indicate the description of a new assistant, this time to collaborate with our Marketing team.

We arrive at the same scenario we saw earlier.



Regardless of how the Agent has been created, once it is published we can also access and test it from the Playground.

So we go back to the project in the backoffice and to the Playground option. We select the Agent.

We see an appropriate response that complies with the instructions provided.

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	i The Lab	Agent Task	k Subject	Cost (USD)	Duration (secs)	Created	Ended Status		
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Now, each instance of an Agent's execution is recorded in the Globant Enterprise Al backoffice, in the corresponding project.

From the menu, we access the Jobs option under the The Lab category, and see the log of the interactions we just performed with the TrainingResearchAssistant agent.

We see the subject, associated cost, duration, start and end date and time, and the status.

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If we select one of the entries, we see its general information and the steps taken during its execution.

We can also access the corresponding Debug section.

