

Globant ▶
Enterprise AI



Globant Enterprise AI Lab

User's Guide

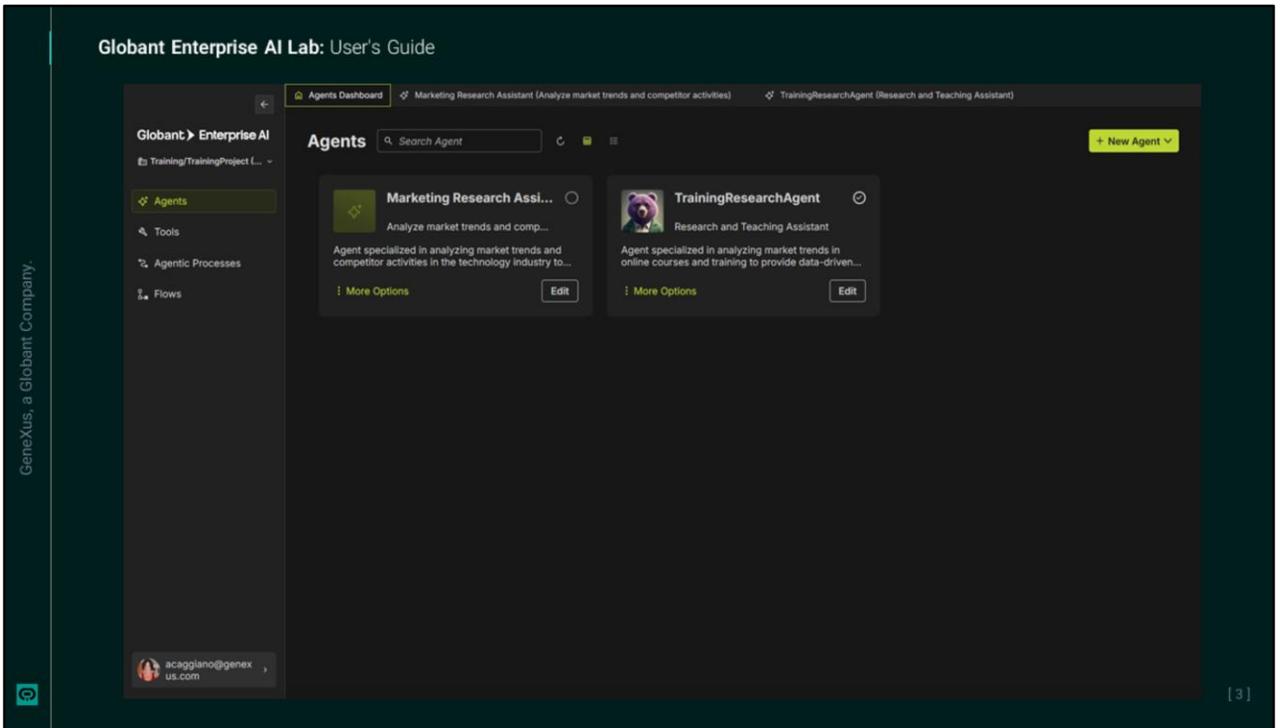
Since April 2025 release



Alejandra Caggiano

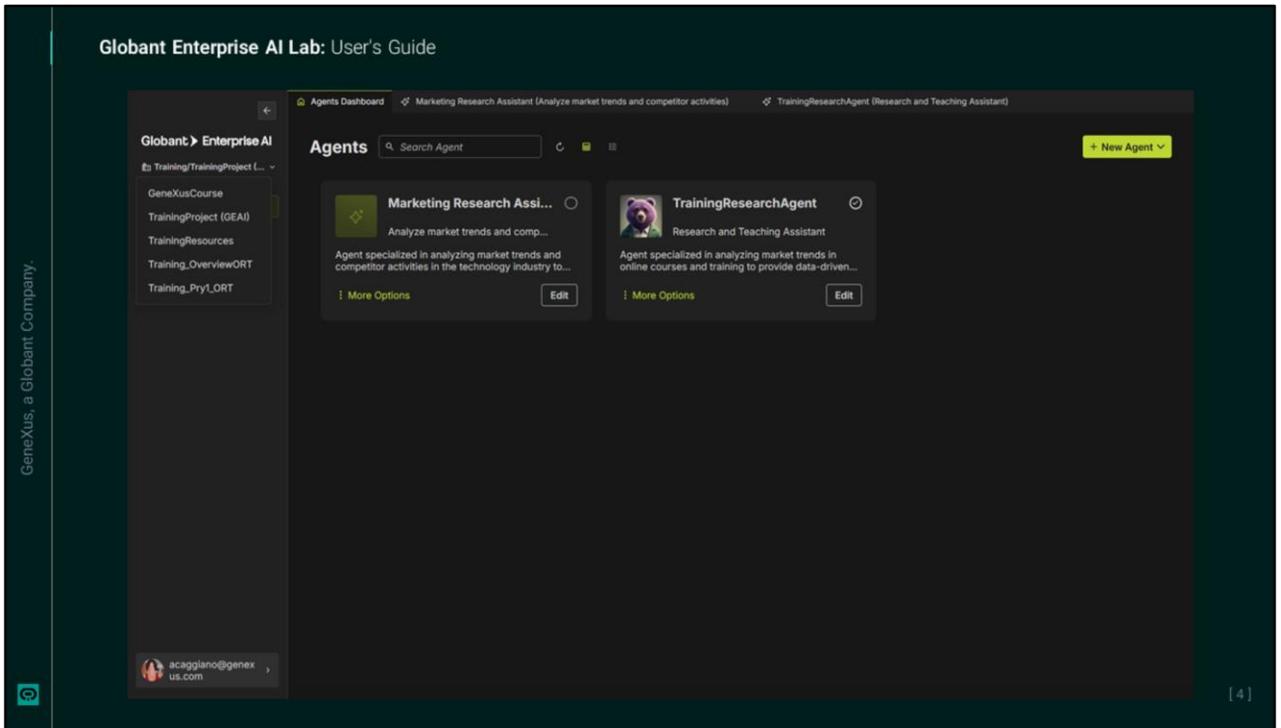
Globant Enterprise AI Lab is designed to provide a clear, intuitive and efficient experience when creating, configuring and testing artificial intelligence agents.

Let's take a closer look at the Lab Builder interface.



Upon accessing it, we see that it is composed of two large areas:

- the Side Navigation Menu
- and the Agents Dashboard.

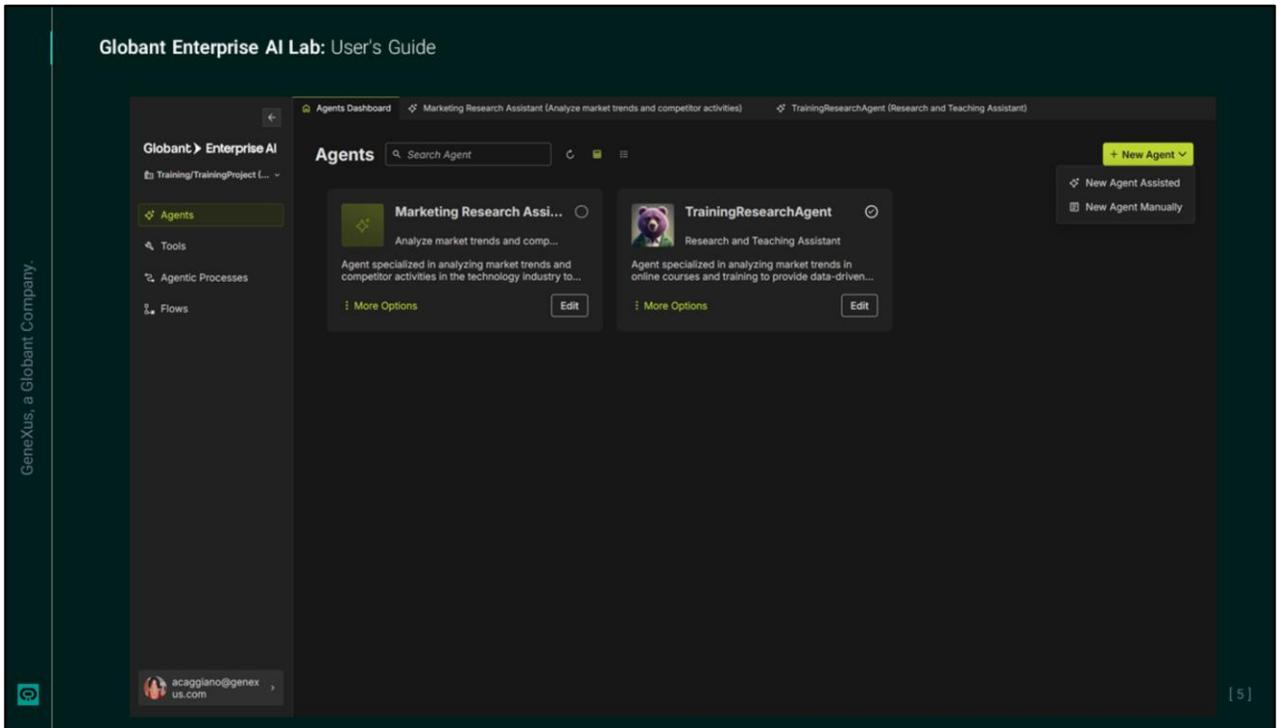


The Side Navigation Menu can be collapsed or expanded, and allows scrolling through the main sections of the interface.

In its upper part we access the Project selector, where we see the selected Organization and project. In this case, we see the Training organization and the TrainingProject.

This selector allows managing both the current organization and the active project within it. If you belong to more than one organization, you will also be able to switch organizations and access their projects.

Once the Organization is selected, the list of projects is updated, and clicking on one of them will change the context to that project.

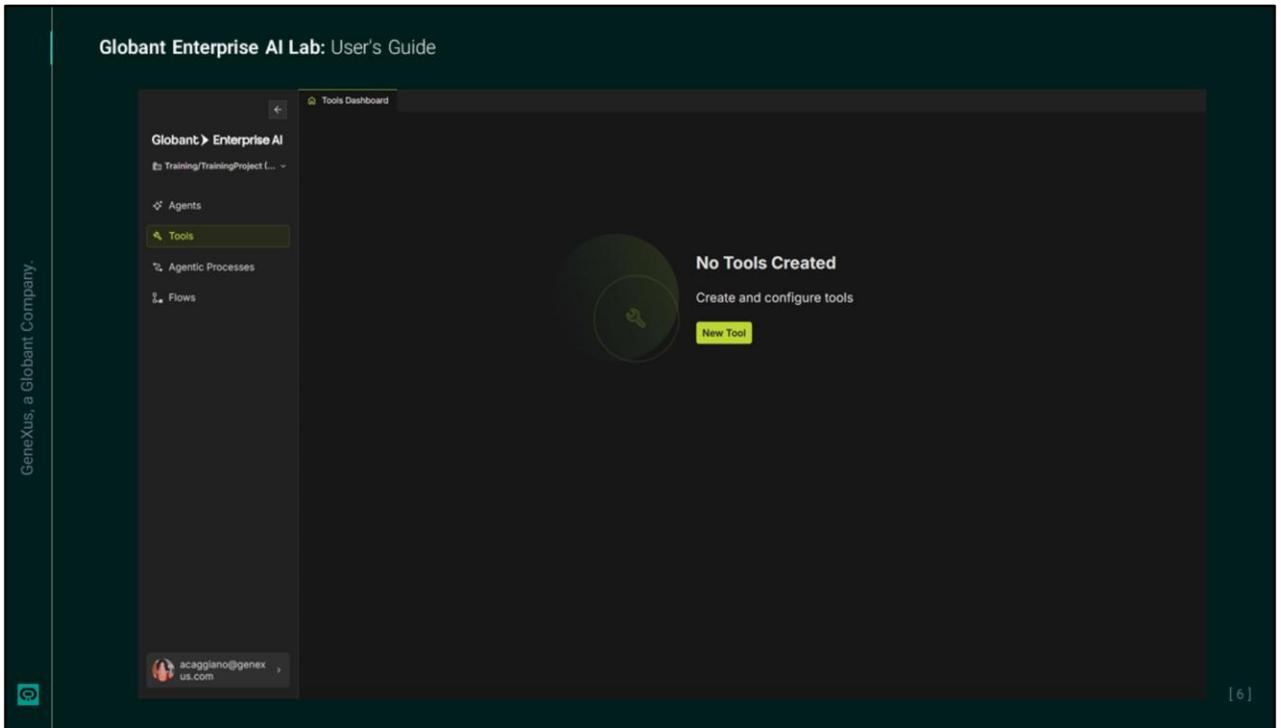


Good. Once the project is selected, we see the navigation options below.

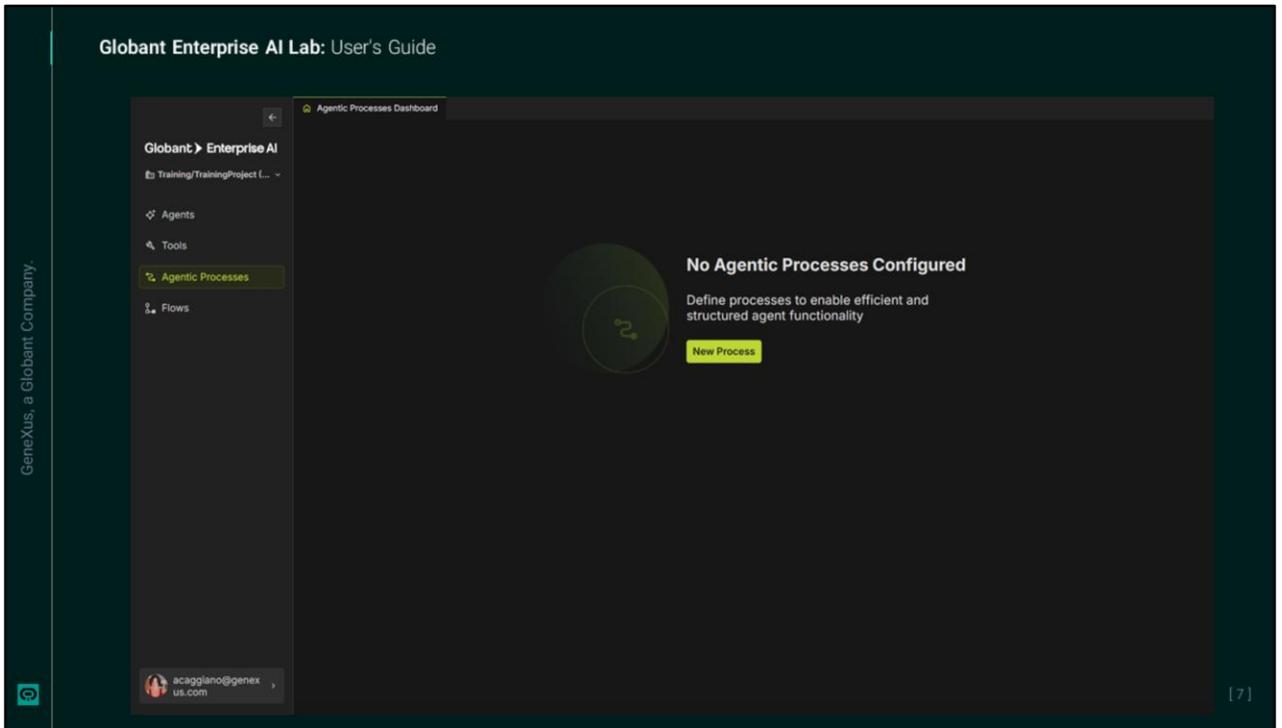
The Agents section allows viewing and managing all the agents created. From this view, we can create, edit, test and publish Agents.

The creation of an Agent can be assisted or manual. If it is assisted, the Iris assistant is used to assist in the step-by-step configuration in a conversational manner. If the manual creation option is selected, the Agent must be configured step by step by filling in the definition forms directly.

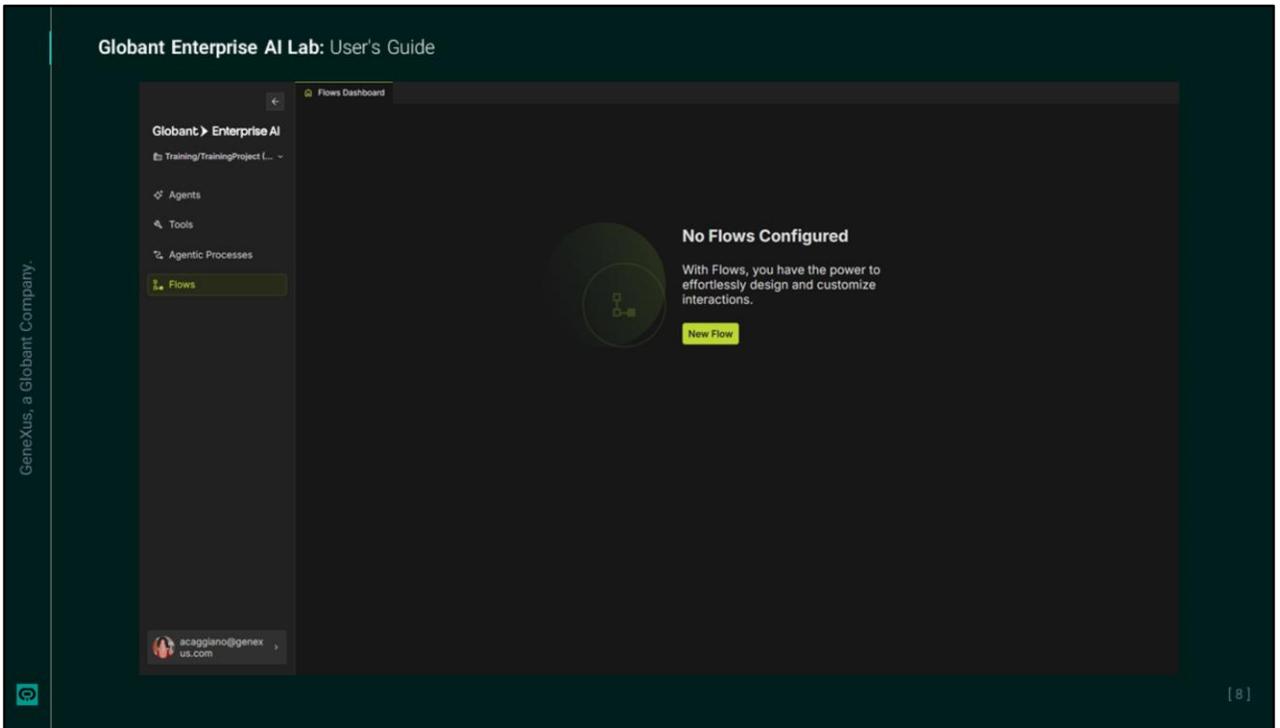
In any case, once the creation method has been selected, we must click on the Continue button to access the Agent configuration interface.



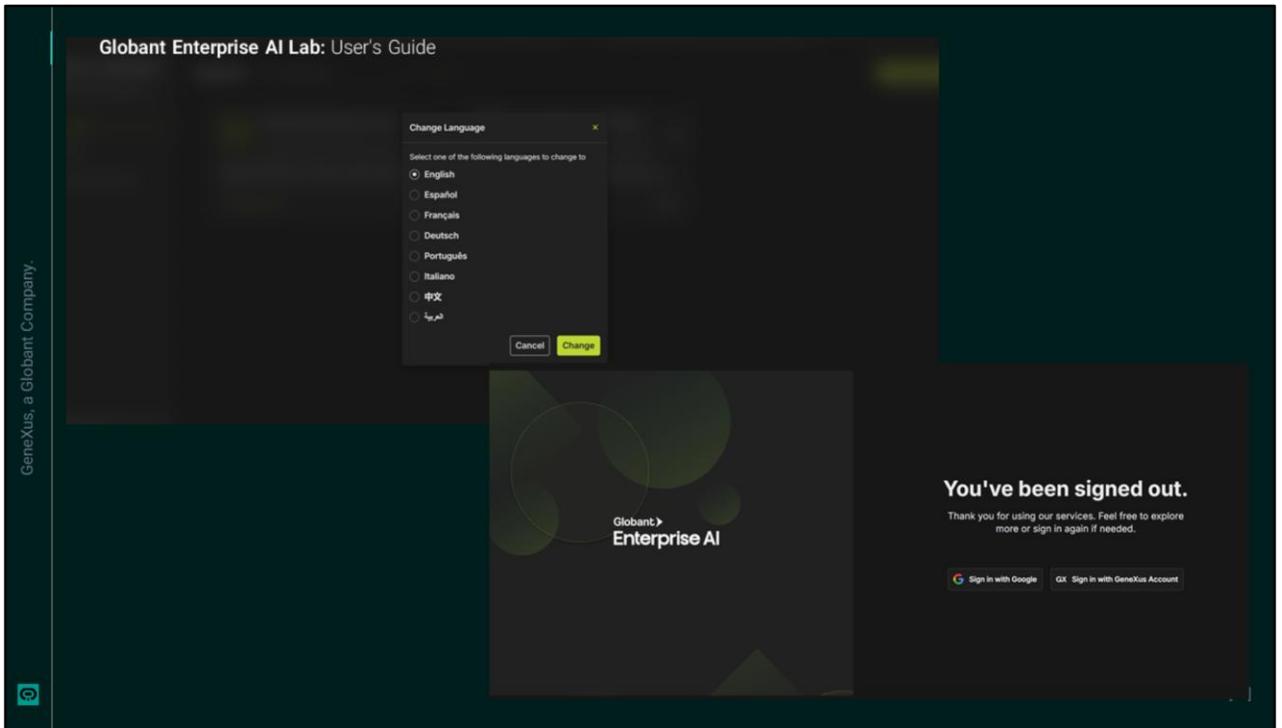
Then we go to the Tools section, which allows us to access the tools available to be used by the Agents during their execution.



As for the Agentic Processes section, it allows defining business flows and processes that integrate autonomous agents and human tasks.



Similarly, the Flows option allows defining conversational flows adapted to the specific needs of each company.



Finally, at the bottom we see the logged in user's profile menu.

From here we can change the interface language, and log out of the application securely.

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